

Limited Lifetime Seating Warranty



Performance Office Furniture warrants its seating to be free from defects in material and workmanship for as long as the original owner owns the product subject to the following limitations: Mechanisms, bases, casters, pneumatic cylinders, plastic components are warranted for 10 years. Upholstery material, including fabric, is warranted for 3 years. All external wooden components are warranted for 2 years. This warranty is limited to the original purchaser for normal commercial usage. Normal commercial usage is defined as a standard 40-hour workweek by a person weighing 250 lbs or less. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to seating which has been altered, refurbished, or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood, or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of leather, wood, or other materials. This warranty is invalid if the purchaser is using the seating for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in fabrics, including styles, patterns, colours and dye lots, Performance cannot guarantee, when replacing or repairing a chair, the fabrics will match. This warranty does not cover labour or shipping costs incurred to repair or replace the chair. Please note: This warranty does not apply to plastic or metal folding chairs that are covered under a separate warranty.

Stacking Chair Warranty



Performance Office Furnishings Stacking Chair Canadian Warranty Performance Office Furniture warrants its stacking chairs to be free from defects in material and workmanship for 5 years from the date of purchase, as long as the original owner owns the product, subject to the following limitations: Fabric and foam are warranted for 2 years. Plastic stacking chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface. Stacking chairs are not warranted for use by people weighing in excess of 250 lbs. Proof of purchase is necessary to make a claim under warranty. Without limiting the generality of the foregoing, this warranty does not apply to stacking chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the stacking chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a stacking chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the stacking chair.

Plastic and Metal Folding Chairs



Performance Office Furniture warrants its plastic and metal folding chairs to be free from defects in material and workmanship for 5 years from the date of purchase as long as the original owner owns the product subject to the following limitations. Plastic folding chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface or for use by people weighing in excess of 250 lbs. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to plastic or metal folding chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the folding chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the folding chair.

PL Laminate Series Limited Lifetime Warranty



Performance Office Furniture warrants its plastic and metal folding chairs to be free from defects in material and workmanship for 5 years from the date of purchase as long as the original owner owns the product subject to the following limitations. Plastic folding chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface or for use by people weighing in excess of 250 lbs. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to plastic or metal folding chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the folding chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the folding chair.

Performance Office Furnishing Height Adjustable Table

Performance Office Furniture warrants its Height Adjustable Tables to be free from defects in material and workmanship as follows from the date of purchase as long as the original owner owns the product subject to the following limitations: • Table Tops – Lifetime • Non-moving metal parts – 10 (ten) years • Non-electrical components – 5 (five) years • Electrical components – 2 (two) years. Without limiting the generality of the foregoing, this warranty does not apply to Height Adjustable Tables which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour of the tables whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the Height Adjustable Tables for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design, Performance cannot guarantee when replacing or repairing a Height Adjustable Table, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the Height Adjustable Tables.



Steelwise Filing and Storage Warranty

Performance Office Furniture warrants its plastic and metal folding chairs to be free from defects in material and workmanship for 5 years from the date of purchase as long as the original owner owns the product subject to the following limitations. Plastic folding chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface or for use by people weighing in excess of 250 lbs. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to plastic or metal folding chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the folding chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the folding chair.



LIMITED LIFETIME WARRANTY

Tayco products included in our standard offerings are covered by a warranty to the original purchaser for office use only. The warranty, which runs from the date of manufacture, covers defects in materials and workmanship under normal use and care of the products. If product is defective and written notices of the defect is provided to Tayco within the applicable warranty period, Tayco (at its option) will either repair or replace the defective product with a comparable component or product.

Limitations to the Warranty Include:

	CASEGOODS	SYSTEMS	SEATING
LIFETIME	• Metal legs, posts and metal gables	• Panel frames • Metal legs, posts and metal gables	
12 YEAR	• Laminates (HPL and LPL)	• Laminates (HPL and LPL) • Laminate panels	
10 YEAR	• Vinyl trim • Electrical components	• Vinyl trim • Electrical components	• Bases • Arms • Casters • Pneumatic cylinders - single shift for users of up to 300 lbs (40 hour week) • Seating mechanism - single shift for users of up to 300 lbs (40 hour week)
5 YEAR	• Moving parts which include slides, locks, glides and casters • Height Adjustable Table motors	• Fabrics/upholstery/ P.E.T. Acoustic Board • Height Adjustable Table motors	
4 YEAR	• Tempered glass	• Tempered glass	
3 YEAR		• Monitor arms • Keyboard trays and mechanisms	• Foam • Upholstery/mesh/seating fabrics • Arm pads
2 YEAR	• Height Adjustable Table handset and control	Height Adjustable Table handset and control	
1 YEAR	• Electrics and moving components that are not included in our pricebooks • Tasklights	• Electrics and moving components that are not included in our pricebooks • Tempered glass and acrylic	
SUPPLIER COVERAGE	• Acrylic warranty is passed on to the Customer from the supplier and may vary	• Acrylic warranty is passed on to the Customer from the supplier and may vary	
NOT COVERED	• Ballast and light bulbs	• Customer's own material	• Customer's own material

The following DOES NOT APPLY to Tayco's warranty (for all product lines):

- Warranty does not apply to "normal wear and tear" such as dents, nicks, scratches, fading and improper maintenance.
- Discolouration due to exposure to sunlight or indoor lighting.
- Damage caused by improper treatment of product including exposure to unusual environmental conditions (extreme climates, acids, and moisture).
- Damage caused by carrier in transit, damage caused by transport of product from one site or location to another, misuse and alteration to the product.
- A product will not be considered defective, and Tayco will not be obligated to replace it, if the product is not installed properly or is used in a "non-standard" fashion. It is at the sole discretion of Tayco to decide if a defect is due to improper product installation or reconfiguration.
- The matching of colours, grains or textures.
- Colour fastness or the matching of colour of textiles. Dye lots of fabric can vary.
- Products used for rental purposes.
- Tayco shall not be liable under any circumstances for consequential, economic, or incidental damages of any nature, including without limitations, damages for personal injury or damages to property, and however occurred, whether alleged as resulting from breach of warranty or contract by Tayco or negligence of Tayco or otherwise.
- This warranty overrides all other warranties, express or implied, including, but not limited to, any implied warranties of merchantability of fitness for a particular purpose. The Customers exclusive remedy with respect to any and all losses or damage resulting from any causes whatsoever shall be repair or replacement as specified above.